

Terms & Conditions for Inner Curbside Bus Parking

Schedule 1 - Definitions:

ADA: means Abu Dhabi Airports Company.

ZIA: means Zayed International Airport

Curbside: means the parking, pick up and drop off locations adjacent to the terminal building.

Customer: means any third party parking in a Curbside location or using the ECC Bus Park.

ECC Bus Park: means the bus parking spaces located at the ADA employee consolidation center.

VAT: means Value Added Tax

Schedule 2 - General Terms and Conditions:

1. **Customer Terms of Use:** Zayed International Airport is owned and operated by ADA. These Terms and Conditions govern how a Customer may use ADA's bus parking facilities, whether as a bus parking facility user or registered user.
2. **Acceptance of Terms:** By accessing the Curbside or ECC Bus Park and/or using the ADA website, the Customer agrees to these Terms of Use and will ensure compliance by the vehicle owner as well. If the Customer does not agree, they should refrain from using the bus parking facilities at ZIA and the website.
3. **Pre-Booking Requirement:** All Customers using ADA's bus parking facilities must pre-book with the ADA car park team. ADA reserves the right to adjust pricing (outlined in Schedule 3) at any time, with certain rates subject to online booking via the website.
4. **Curbside Parking Guidelines:** The Curbside is designated for temporary bus parking and passenger loading/unloading. Time limits, fees, and operational guidelines apply.
5. **Agreement to Terms:** Entry into the Curbside area at ZIA constitutes agreement with these terms; non-compliance may result in cancellation of access rights.
6. **Modification of Terms:** ADA may modify these Terms at any time, with reasonable notice provided on the official airport website or by email notification.
7. **Customer Responsibility:** Customers use ZIA's Curbside facilities at their own risk. ADA is not responsible for the Customer's vehicle or its contents. If a vehicle causes damage or injury, ADA reserves the right to seek reimbursement for resulting losses. Customers waive liability claims except for those due to ADA's gross negligence or intentional misconduct.
8. **Behavior and Conduct:** The Curbside is monitored 24/7. Customers, their employees, and subcontractors must act respectfully. Loud music, disruptive behavior, and littering are prohibited. Waste must be disposed of in designated receptacles.

9. **Vehicle Standards:** Buses must be clean and operational. Fluid leaks or spills must be reported immediately, and emission standards must be met. Excessively smoky or polluting buses may be restricted from the Curbside.
10. **Traffic Compliance:** Customers, employees, and subcontractors must adhere to all traffic signs and ADA's instructions within the Curbside.
11. **Bus Identification:** Buses must display the Customer's or operator's branding. If unbranded, the company name and driver's contact number should be visibly displayed on the dashboard or windshield.
12. **Parking Time Limit:** Parking at the Curbside is limited to 20 minutes per entry for passenger loading/unloading. For extended staging, buses must wait at the ECC Bus Park until passengers are ready.
13. **Designated Parking Areas:** Buses should only park in designated areas and follow speed limits set by airport authorities.
14. **Violations and Penalties:** Violations may lead to future entry denial or towing at the Customer's expense.
15. **Contact Information for Pre-Booking:**
 - **ADA Parking Team:** parking@adairports.ae
 - **Parking Supervisor:** +971 565474803
 - **Car Park Control Centre:** +971 565474865
16. **Payment Terms:** Fees must be paid according to ADA's standard procedures. Customers must provide accurate information for transactions and update payment details as necessary. A one-time or membership fee should be submitted at least 48 hours before use. Payments are accepted via credit link (provided by ADA) or at the Car Park Control Office (top floor of the Short-Term car park). Only card and electronic payments are accepted; cash is not permitted.
17. **Payment Gateway Link:** Payments may be processed through a secure payment link provided by ADCB (Abu Dhabi Commercial Bank). Upon selecting the payment option, the Customer will be redirected to an ADCB-managed link to complete the transaction. This process is governed by ADCB's policies, including data security measures. ADA is not liable for any data security breaches or lapses associated with ADCB's payment system.
18. **Access Authorization:** Once payment is confirmed, the ADA car park team will grant access to the Curbside.
19. **Non-Refundable Fees:** Payments are non-refundable except as specified in these Terms or where required by law.
20. **Tax Obligations:** The Customer is responsible for any taxes or duties associated with the services, including any penalties or interest. Payments to ADA should be made without deductions for taxes.

21. **Right to Suspend or Terminate Access:** ADA reserves the right to suspend or terminate access if the Customer violates these Terms or engages in fraudulent, malicious, criminal, or otherwise unacceptable conduct.
22. **Disclaimer of Liability:** Use of ADA facilities, including the website and car park, is at the Customer's own risk. ADA and its affiliates are not liable for any damages arising from the use of these facilities. Links to third-party websites are provided for information only, with no liability assumed by ADA.
23. **Indemnity:** The Customer agrees to indemnify and hold ADA, its affiliates, and representatives harmless from losses or claims arising from (i) use of the website, (ii) breach of these Terms, or (iii) infringement of third-party rights.
24. **Severability and Waiver:** If any provision of these Terms is invalid, the remaining provisions remain effective. ADA's failure to enforce any right does not constitute a waiver.
25. **Email Notifications:** ADA may send emails to the Customer regarding facility use, pricing changes, or special offers.
26. **Supplementary Agreements:** These Terms supplement any other agreements between the Customer and ADA regarding the use of the website, Curbside, or ECC Bus Park facilities.

Schedule 3 - Fee Scheule

1. ADA reserves the right to amend the prices for parking on the Curbside at any time and without notice.
2. Prices are exclusive of VAT.

Zayed International Airport							
Premium Inner Curbside for Buses							
Segment	One Time Usage	1 Day	1 Week	1 Month	3 Months	6 Months	12 Months
35 Seats Buses and Below (small)	AED 200	AED 400	AED 1,500	AED 3,500	AED 6,000.00	AED 10,500	AED 17,000
36 Seats Buses and Above (big)	AED 250	AED 500	AED 2,000	AED 4,000	AED 7,500	AED 12,000	AED 20,000